



Email address: accounts@midwifebynature.co.za

Address: 37 Lawley Street, Fairfield Estate, Parow

Phone nr: 0825559794

Practice number: **0965243**

Non-Medical Aid Client Agreement

Congratulations with your pregnancy and thank you for opting to have a midwife assist in your pregnancy and birth. I look forward to meeting you and your family and I will support you to the best of my ability.

As a midwife, I'm a trained professional registered with the South African Nursing Council and strictly work according to their guidelines. Should I at any stage advise you to seek extra care, refer you to a doctor, or request that you undergo certain tests, it is your responsibility to follow up on these requests.

Medical aid clients:

All medical aids clients, **except Discovery members**, are expected to personally pay for all service items, whereafter you will be provided with an invoice to claim back all payments made from your medical aid. **Please confirm with your medical aid what they will cover and obtain pre-authorization numbers from them ASAP.**

Booking fee:

A NON-REFUNDABLE Booking Fee of R4000 (to secure and lock-in our services for your Birth month) must be paid by your second scheduled Antenatal appointment (not earlier), or no further appointments will be scheduled. Important to note that the NON-REFUNDABLE Booking Fee will not be refunded if the Client Agreement is cancelled

Accounts:

Birth Fee must be paid in full by 36-weeks gestation. Please note that the midwife will not be considered On-Call for your labor if the Birthing Home Fee is not paid in full, as per the signed Client Agreement.

If you are referred to hospital **by the midwife before onset of labor, between weeks 36 and 42**, the Birthing Home Fee, (**excluding the Non-refundable Booking Fee**) will be refunded. **Should the client request referral before the onset of labor, between weeks 36 and 42, against the Midwife protocols, a 50% On-Call Fee will still be billed.**

In case of **transfer to hospital by the midwife during early labor (less than 5cm dilated), from 36 weeks onwards** a 50% refund will be awarded. Client will still be billed 50% of the Birthing Home fee for observations and assistance.

Should you be referred to hospital **during active labor (≥5cm dilated), after attempting a normal birth**, fees will remain as for normal birth. **No refund will be awarded.**

Should you deliver your baby before arriving at the Birthing home (**i.e., due to quick birth, or because of notifying the midwife too late**), the full Birthing Home Fee still applies. Upon arrival the midwife will continue to assist you throughout the remaining stages. **The client is responsible for contacting the midwife ASAP from the onset of labor.**

Doula services and fees are not included in the Birth Fee, but is highly recommended (especially for first time moms) at an additional fee of R2000.

In case of referral, based on the Midwifery Guidelines & Protocols, all clients will be referred to the nearest government facility, which for us is Karl Bremer Hospital, or Tygerberg Hospital.

Excluded in midwife fees:

Hospital admission in case of an emergency, diagnostic ultrasounds, lab testing, doula fees, hiring a birthing pool and private ambulance (government ambulance service is free of charge).

Midwife fees from August 2024-July2025 (Non-Medical Aid fees)

Tariff/ Procedure Codes	ICD10 Codes	Service item description	Birthing Home & Consultation room fees
88420/88002	Z34.0	Antenatal care initial screening/booking visit	R950
88420/88002	Z34.0	Antenatal follow up visit (weekdays 9am - 5pm)	R750
88403	O80.0	<p>Birthing Home Birth - assistance with all 4 stages of birth (from active labor until minimum 2 hours after placenta delivery)</p> <p>Non-refundable booking fee must be paid by second visit (This amount forms part of the above Birthing Home Fee)</p> <p>*Birthing Home Fee must be paid in full by 36th week</p>	<p>R15 000</p> <p>R4000</p>
88407	Z31.6	<p>My Birthing Kit - Tools for Mindful Birthing Programme</p> <p>Fees include R350 for course materials</p> <p>Course fee (group session) 4 classes, 2.5 hours/class</p> <p>Private course - 4 classes, 2.5 hours/class</p>	<p>R1550</p> <p>R2550</p>
88421	Z39.2	<p>Post-natal check-up (Mom & baby)</p> <p>(Compulsory x2 post-natal visits on days 3 and 7 post-partum) This includes breastfeeding consultation</p> <p>The client is liable for payment of both these visits in the event of failure to attend scheduled appointments.</p>	R1000
88002	Z34.0	<p>Call-out visit during the week</p> <p>Call-out over weekends</p> <p>*These are additional visits outside the planned consultations</p>	<p>R750</p> <p>R950</p>
88302		<p>Birth pool hire (liner included)</p> <p>*Birth pool must be paid in full by 36th week</p>	R2000

Practice Banking details

Bank: Nedbank
Account name: Midwife by Nature (PTY)LTD
Branch: Parow
Branch code: 102510
Account number: 1216172331

**Please send notifications for all payment made to accounts@midwifebynature.co.za.
Use your name and surname, and the service code as reference.**

EMERGENCY PLAN

Birth is most often a normal process, but when things occur that might be out of our control, it is best to be prepared. As a SANC registered Midwife, I am bound by very clear and specific guidelines and protocol regarding the safety and wellbeing of both mom and baby, and is therefore obliged to act in accordance, without fail, if at any time signs of emergency.

In the event of an emergency, clients will be referred to Karl Bremer Hospital (KBH), which is a government facility. This arrangement has been made between myself and the Head of Obstetric Department at KBH.

Please read and sign the following statement:

I/We _____, would like Crystal Esau, Advanced Midwife @ Midwife by Nature, to manage my/our pregnancy, birth and postnatal period. I/We agree to the conditions stated in the client agreement.

Full name/s _____
ID nr _____
Tel nr _____
Address _____
Date _____